



## Useful Contacts

The contact list below is to help you to work with British Canoeing. We are always happy to talk through any proposals/plans or issues you may have. If you need any assistance or think we can help in anyway please contact the following: -

### 1. Go Canoeing & Quality Mark

National Go Canoeing Week, Quality Mark, web site listing of activities, Go Canoeing resources, enquiries, challenge routes etc.

Jenny Spencer – Go Canoeing Development Manager

Craig Duff – Go Canoeing Queries

Amelia Sentance – Quality Mark

Cadi Lambert – Go Canoeing Development Officer

[craig.duff@britishcanoeing.org.uk](mailto:craig.duff@britishcanoeing.org.uk)

[amelia.sentance@britishcanoeing.org.uk](mailto:amelia.sentance@britishcanoeing.org.uk)

### 2. Communications Team

Rob Knott – Head of Communications

Laura Peberday – publications, features, Canoe Focus

Rebecca Lovatt – Digital communications, Facebook, twitter etc

Ruth Norfolk – PR and media

[mediaenquiries@britishcanoeing.org.uk](mailto:mediaenquiries@britishcanoeing.org.uk)

### 3. British Canoeing Membership

To join British Canoeing or to be sent membership leaflets and posters to promote and sell membership. The team also looks after insurance and club affiliation.

Sam Rankin - Head of Membership and Customer Services

Kate Bradley - Membership Adviser

Steph Roberts - Membership and Club Affiliation

[membership@britishcanoeing.org.uk](mailto:membership@britishcanoeing.org.uk)

### 4. Coaching

Coaching queries, registrations, certificates, courses etc.

[coaching@britishcanoeing.org.uk](mailto:coaching@britishcanoeing.org.uk)

### 5. Places to Paddle

For enquires about trail development, please contact Ben Seal – Places to Paddle Manager – [ben.seal@britishcanoeing.org.uk](mailto:ben.seal@britishcanoeing.org.uk)

## **6. Event Promotion and Endorsement**

If you are a Quality Mark provider of canoeing activity you can use the British Canoeing event promotion service. This will promote an event that you are running by featuring it on the web site and social media posts using the British Canoeing data base. For details and the registration form please see our website [www.britishcanoeing.org.uk/guidance-resources/clubs-centres-providers/event-organisation/](http://www.britishcanoeing.org.uk/guidance-resources/clubs-centres-providers/event-organisation/) for any queries please email [event.promotion@britishcanoeing.org.uk](mailto:event.promotion@britishcanoeing.org.uk)

## **7. Incident Reporting**

Any canoeing incident should be reported to British Canoeing using the electronic form on the web site. This is to help us build up a picture of potential safety issues across the country that helps us to issue safety guidance and information. The more incidents that are reported will result in better information we will have and can share across the sport.

<https://www.britishcanoeing.org.uk/about-canoeing/safety-guidance/incident-reporting/>

## **8. 1 & 2 Star Awards and Paddlepower**

These awards are processed by our reception team Liz Handley and Diane Bedford. Both are contactable on [info@britishcanoeing.org.uk](mailto:info@britishcanoeing.org.uk)

A full list of Contacts for each member of British Canoeing staff can be found at on our website [www.britishcanoeing.org.uk](http://www.britishcanoeing.org.uk) under "About Us" and then "Our Organisation".

**You can also give us a call on 0300 0119 500 from Monday to Friday.**

### **Telephone Options:**

1. Membership (8:30am – 5pm)
  2. Coaching (8:30am – 6pm)
  3. Star Awards (8:30am – 5pm)
  4. DBS (9am – 5pm)
  5. Go Canoeing (9am – 5pm)
  6. Quality Mark (9am – 5pm)
  7. Paddlepower (8:30am – 5pm)
- Continue to hold to speak to Reception